

Borough of Stone Harbor

Borough Hall
9508 Second Avenue
Stone Harbor, NJ 08247



Honorable Mayor Suzanne M. Walters

Council:

- Barry Mastrangelo, *President*
- Tom Cope
- ❖ Joan Kramer, *Utility Chairperson*
- ❖ Judy Davies-Dunhour
- ❖ Albert Carusi
- Joanne Vault

- ❖ Denotes Utility Committee Members

Kenneth J. Hawk, Administrator
Deborah Candelore, Tax and Utilities Collector
Gregory Sheeran, Director Public Works
Charles McIlvane Jr., Licensed Water Operator

Prepared by: Grant W. Russ, Supervisor Water/Sewer

INSIDE: 2010 CONSUMER CONFIDENCE REPORT **Source Water Assessment Summary** **Ideas for Saving Water**

IMPORTANT CONSUMER INFORMATION

Water conservation is any beneficial reduction in water loss, or water use. Conserving water is a year-round activity. Commit to cutting back your water usage and practice conserving water throughout the year! Let us all do our part to preserve our precious, limited, natural resource.

Irrigation: It is especially important to conserve water when irrigating: Don't allow run off, don't water on windy days, set timers conservatively, install rain sensors, showcase drought resistant plants and shrubs, and properly winterize your irrigation system.

Visit this website www.wateruseitwisely.com for 100 ways to save water, conduct a home water audit, conserve water outdoors, set irrigation schedules, landscape ideas - including low-water use plants, educational tools & links, technologies, and much more! www.sosforkids.com is an educational, fun website geared especially for children & teens to learn how to protect & preserve the environment (save our seas).

Sewer: Conserving water consumption during the summer months of July, August and September may consequently reduce future sewer charges; actual water consumption recorded during the summer period is the basis for computing the following year's sewer volume charges: by using less, you will be charged less! Summer consumption is recorded on November's water bill.

Summer leaks: Should you experience a water leak during the months of **July, August and September** **after you contact your plumber** please notify the Department of Public Works at 609-368-7311: an employee of the Stone Harbor Water Department **must determine that the leak did not drain into the sanitary collection system in order to be eligible for a sewer rate adjustment; all water that passes through the meter is billable, regardless whether used or wasted. Filing for a sewer adjustment must be** made in writing to the Utilities Collector within 45 days of the billing date containing the charges, plumbing invoices are necessary to support your claim. For further information, please call the Utility Revenue Collection Department at (609) 368-4223.

Emergency Contact Information: Please stop by the Police Department and fill out an Emergency Contact form so we can quickly get in touch with you in the event of a water leak, or other emergency.

Water & Sewer Bills: Utility bills are due March 1, June 1, September 1, and December 1. Bills are mailed quarterly, approximately 3 weeks prior to the due dates. Timely payment is due regardless of receiving a physical bill: should you not receive a bill, please call the Utilities Collector at 609-368-4223.

Permanent Address Changes: To change your permanent Utility Billing Address, please use the change of address form on the back of your water bill. For all other address changes, please contact the Tax Assessor's Office at 609-368-6812, or go to www.stone-harbor.nj.us to access our ONLINE SERVICES / Downloadable forms link. *For seasonal address changes, please have your mail forwarded via the US Postal System.*